

Table of Contents

- [Overview](#)
- [Deployment](#)
 - [Requirements](#)
 - [Installation](#)
- [Notes](#)

Overview

The VidyoWeb interface is a web page that delivers the Vidyo experience to customers and agents. The page is HTML and JavaScript only; no server-side technologies are used when serving the pages. The page interfaces with the VidyoWeb browser plugin's API to deliver and control the video experience.

Deployment

Requirements

- Web Server - Any web server that can deliver HTML, JavaScript, and images will work. IIS, Apache, Tomcat, etc. can be used.
- Network Access - The page must be exposed to the correct networks to serve customers and agents. This is typically a public-facing site on the internet that is accessible from any public computer.

Installation

1. Retrieve the latest (largest version number) VidyoWeb interface from the repo at [VidyoIntegration/src/VidyoWeb](#)
2. Extract the contents of the zip file to a location on your web server where the page can be served.
3. In the integration service's config file, the *VidyoWebBaseUrl* parameter should be set to the full URL to the VidyoWeb index.html file (specifying the filename is optional as long as it's the default page). An example might be `http://customer.com/VidyoWeb/index.html`.
4. If the integration service is running, restart it so it picks up the config change

Notes

- The VidyoWeb interface was developed and is maintained by Vidyo. Contact api@vidyo.com for questions, troubleshooting, and bug reports/fixes.